

March 12, 2020

Dear Client,

In this time of concern over the Coronavirus (COVID19) please know that Always Classic Care is monitoring the evolving situation.

Currently the best way to prevent illness is to avoid exposure to the virus. The most effective ways of doing this are to wash your hands often throughout the day and use hand sanitizer containing at least 60% alcohol content. Avoid touching your eyes, nose and mouth with unwashed hands. Avoid close contact with infected persons or persons who have had close contact with others who are infected. Cover your mouth when coughing and sneezing, discard the used tissues in the trash and immediately wash your hands thoroughly with soap and water for at least 20 seconds.

It is not necessary to wear a face mask unless you are sick. Clean and disinfect tables, door knobs, light switches, countertops, handles, phones, keyboards, faucets and sinks.

If you are concerned about going to the grocery store or the pharmacy you can enroll in I-cart or Amazon Fresh which provides door to door delivery for groceries and pharmacy needs can be ordered online and delivered by signing up for Walgreens and CVS programs. If you are interested in these online ordering and delivery services please contact us and we would be more than glad to assist you in making those arrangements.

Most importantly – don't panic – we will get through this together. If you are unsure about anything in relation to this letter please feel free to call our office. We can also receive Skype calls for those who are more comfortable with that mode of communication.

Regards,

Terry Adler - Patient Coordinator
Octavia Upshaw – Staffing Coordinator
Brenda Joseph – Billing Manager
Arielle Canty – Billing Department